

# HP Pavilion x360 Convertible 14m-dw0013dx



## Power that revolves around you

Streaming, chatting, and getting things done is way more fun when you find your perfect position. Flex, bend and flip from anywhere with a 360-degree hinge.

### Product overview

- **Born to perform:** Take on everything life throws your way with a laptop that can keep up. Multitasking feels easy and fast with a high performance Intel® processor and technology to get things done.
- **Designed to go the distance:** Made for a marathon. With advanced wireless technology, long-lasting battery life and HP Fast Charge, you'll always power through.
- **See more. Hear it all.** A 3-sided micro-edge display and Audio by B&O.

### Key specifications

- **Operating system:** Windows 10 Home in S mode<sup>(1b)</sup>
- **Processor:** 10th Generation Intel® Core™ i3-1005G1<sup>(2b)</sup>
- **Display:** 14.0-inch diagonal HD, micro-edge, WLED-backlit, multitouch-enabled, edge-to-edge glass<sup>(33)</sup>
- **Memory:** 8 GB DDR4-3200 SDRAM (1 X 8 GB)
- **Internal storage:** 128 GB SATA 3 M.2 SSD<sup>(15)</sup>
- **Graphics:** Intel® UHD Graphics<sup>(14)</sup>
- **Sound:** Audio by B&O with dual speakers
- **Camera:** HP Wide Vision HD Camera with integrated dual array digital microphone<sup>(89)</sup>
- **Product weight:** 3.55 lb<sup>(76)</sup>

### Product features

- **Windows 10 Home in S mode:** Experience the most secure Windows ever built with fast boot times, increased responsiveness, and added protection against phishing and malware.<sup>(1b)</sup>
- **10th Generation Intel® Core™ processor:** Experience power and responsive performance to boost your productivity. Enjoy immersive entertainment and game, stream, and create content with accelerated performance.<sup>(9)</sup>
- **Intel® UHD Graphics:** Smoothly stream 4K content and play your favorite games.<sup>(9)(12)</sup>
- **128 GB Solid-State Drive:** Boot up in seconds, transfer files without waiting hours, and enjoy a snappier experience every time you use your PC.
- **Wi-Fi 5 (1x1) & Bluetooth® 5.0:** Stay connected to Wi-Fi and to Bluetooth® accessories with wireless technology.<sup>(19a)(26)</sup>
- **HP Fast Charge:** Go from 0 to 50% charge in approximately 45 minutes.<sup>(78)</sup>
- **Micro-edge display:** The barely visible bezel revolutionizes your display by letting a larger screen fit into a smaller frame.
- **HD touchscreen:** Pinch, zoom, and swipe to intuitively control your PC right from the screen.<sup>(33)</sup>

### Additional product features

- **Highly accurate color:** 45% NTSC color space for ideal color reproduction. Perfect for photos, videos—all your creative projects.<sup>(20)</sup>
- **A truly powerful audio experience:** HP Dual Speakers, HP Audio Boost, and tuning by B&O deliver a rich, authentic audio experience.
- **Connected stand-by:** Your PC stays connected for instant updates to your email, calendar notifications, and more.
- **Sleek design:** Easily take this thin and light PC from room to room or on the road.
- **HP Wide Vision HD Camera:** 88-degree, wide-angle field of view for video chats with the whole family.<sup>(89)</sup>

### Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Pavilion x360 Convertible that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® certified<sup>(62)</sup>
- EPEAT® Silver registered<sup>(27)</sup>
- Low Halogen<sup>(61)</sup>
- Mercury-free display backlights
- Arsenic-free display glass

### Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

#### Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support for Software & initial set-up:** Warranty details are included with your product.

#### Support Options:

- **HP Support Assistant - HPSA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.<sup>(56)</sup>
- **Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com>.<sup>(9)</sup>
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Community at [community.hp.com](http://community.hp.com), on Twitter at [twitter.com/HPsupport](https://twitter.com/HPsupport), and Facebook at [facebook.com/HPsupport](https://facebook.com/HPsupport).<sup>(9)</sup>



## Specifications

<b>Operating system</b>	• <b>Windows 10 Home in S mode<sup>(1b)</sup></b>
<b>Processor</b>	• 10th Generation Intel® Core™ i3-1005G1 <sup>(2b)</sup> • Dual-Core
<b>Processor speed</b>	• 1.2 GHz base frequency, up to 3.4 GHz with Intel® Turbo Boost Technology <sup>(2g)</sup>
<b>Processor cache</b>	• 4 MB cache
<b>Memory</b>	• 8 GB DDR4-3200 SDRAM (1 X 8 GB)
<b>Accessible memory slots</b>	• Memory slot not user accessible
<b>Video graphics</b>	• Intel® UHD Graphics <sup>(14)</sup>
<b>Internal storage</b>	• 128 GB SATA 3 M.2 SSD <sup>(15)</sup>
<b>Finish and features</b>	• Top cover: Natural silver • Keyboard deck: Ash silver with a vertical brushed pattern
<b>Camera</b>	• HP Wide Vision HD Camera with integrated dual array digital microphone <sup>(89)</sup>
<b>Display</b>	• 14.0-inch diagonal HD, micro-edge, WLED-backlit, multitouch-enabled, edge-to-edge glass, 220 nits, 45% NTSC (1366 x 768) <sup>(20)(33)</sup>
<b>Screen to body ratio</b>	• 82% <sup>(40)</sup>
<b>Wireless connectivity</b>	• Intel® Wireless-AC 9461 802.11b/g/n/ac (1x1) <sup>(19a)</sup> Wi-Fi® and Bluetooth®5 combo <sup>(26)</sup> • MU-MIMO supported
<b>Digital media</b>	• Multi-format SD media card reader
<b>Sound</b>	• Audio by B&O with dual speakers
<b>Integrated keyboard</b>	• Full-size island-style ash silver keyboard with numeric keypad • HP Imagepad with multi-touch gesture support
<b>External notebook ports</b>	• 1 SuperSpeed USB Type-C® 10Gbps signaling rate (USB Power Delivery, DisplayPort™ 1.4, HP Sleep and Charge) <sup>(42)(50)</sup> • 2 SuperSpeed USB Type-A 5Gbps signaling rate • 1 Headphone/microphone combo • 1 AC Smart pin • 1 HDMI 2.0
<b>Dimensions</b>	• <b>Unpackaged:</b> 12.76 in (W) x 8.70 in (D) x 0.71 in (H) • <b>Packaged:</b>
<b>Weight</b>	• <b>Unpackaged:</b> 3.55 lb <sup>(76)</sup> • <b>Packaged:</b> 4.47 lb
<b>Power</b>	• 3-cell, 43 Wh Li-ion polymer battery • 45 W Smart AC power adapter

## Learn more at [hp.com](http://hp.com)

<sup>(1b)</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.microsoft.com>. Windows 10 Home in S mode works exclusively with apps from the Microsoft Store within Windows. Certain default settings, features, and apps cannot be changed. Some accessories and apps compatible with Windows 10 may not work (including some antivirus, PDF Writers, driver utilities and accessibility apps) and performance may vary, even if you switch to Windows 10 Home configuration (fee may apply). You can't switch back to Windows 10 Home in S mode. Learn more at [Windows.com/Windows10SFAQ](http://Windows.com/Windows10SFAQ). <sup>(2b)</sup> Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance. Intel, Pentium, Intel Core, Celeron, Intel logo and the Intel Inside logo are trademarks of Intel Corporation in the U.S. and other countries. <sup>(2g)</sup> Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See [www.intel.com/technology/turboboost](http://www.intel.com/technology/turboboost) for more information. GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. <sup>(9)</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. <sup>(12)</sup> Graphics output may be limited based on the maximum resolution of the display. <sup>(14)</sup> Shared video memory (UMA) uses part of the total system memory for video performance. System memory dedicated to video performance is not available for other use by other programs. <sup>(15)</sup> Actual formatted capacity is less. Portion of internal storage is reserved for preloaded content. <sup>(19a)</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ac) is backwards compatible with prior Wi-Fi 5 specs. <sup>(20)</sup> All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower. <sup>(22)</sup> New Dropbox users are eligible to get 25 GB of Dropbox space free for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at [www.dropbox.com](http://www.dropbox.com). <sup>(23)</sup> Detects BIOS damage and recovers last settings. <sup>(26)</sup> Bluetooth® is a trademark owned by its proprietor and used by Hewlett-Packard Company under license. <sup>(27)</sup> EPEAT® Silver registered where applicable. EPEAT registration varies by country. See [www.epeat.net](http://www.epeat.net) for registration status by country. Search keyword generator on HP's 3rd party option store for solar generator accessories at [www.hp.com/go/options](http://www.hp.com/go/options). <sup>(33)</sup> High-definition (HD) content is required to view high definition images. <sup>(39)</sup> Full High Definition (FHD) content is required to view FHD images. <sup>(40)</sup> Percent of active plus nonactive viewing area to active viewing area plus border. Measure with lid vertical to the desk. <sup>(42)</sup> USB Type-C® and USB-C® are trademarks of USB Implementers Forum. <sup>(50)</sup> DisplayPort™ and the DisplayPort™ logo are trademarks owned by the Video Electronics Standards Association (VESA®) in the United States and other countries. <sup>(53)</sup> Call 1.800.474.6836 or [www.support.hp.com](http://www.support.hp.com) for more information on Care Packs available after 90 days. After 90 days, an incident fee may apply. <sup>(56)</sup> For more information visit <http://www.hp.com/go/hpsupportassistant>. (Link will vary outside of the U.S.) HP Support Assistant is only available on Windows-based PCs. Internet connection required for updating and connecting to HP Support. <sup>(61)</sup> External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen. <sup>(62)</sup> ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. <sup>(76)</sup> Weight and system dimensions may fluctuate due to configuration and manufacturing variances. <sup>(78)</sup> Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to system tolerance. <sup>(89)</sup> Features may require software or other 3rd party applications to provide the described functionality. Internet service required and not included. Actual product may vary from image shown on datasheet. © Copyright 2020 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. All other trademarks are property of their respective owners. 03/11/2020\_r5 kc

## Warranty and support

- 1-year limited hardware warranty. Additional information available at [www.support.hp.com](http://www.support.hp.com)<sup>(9)</sup>
- 90 days limited technical support for software and initial setup (from date of purchase)<sup>(53)</sup>

## Software

### HP help and support

- **HP BIOS Protection:** Get peace of mind knowing your PC BIOS is protected. HP BIOS Protection automatically checks its health and recovers itself.<sup>(23)</sup>
- **HP Jumpstarts:** Get access to great HP solutions and learn about valuable features that come with your new HP PC.
- **HP Support Assistant:** Included with your computer, this free self-help tool makes it easier than ever to get help with your HP PC and printers.<sup>(56)</sup>

### Books, music, photos and videos

- **Netflix:** Watch movies and TV on your PC with subscription.<sup>(9)</sup>

### Productivity and tools

- **Dropbox cloud storage:** Store and synchronize your content online with Dropbox. Get 25GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access.<sup>(9)(22)</sup>

## Additional Information

**Product number** • 9GE49UA#ABA

**Ad embargo date** • 05/31/2020

**UPC Code** • 194721588241

**Country of origin** • China

**Tariff number** • 8471300000

### Pallet information

- **Dimensions:**
- **Total weight:** 516.70 lb
- **Layers:** 3
- **Products per layer:** 36

### Battery regulatory data

- **Transportation or storage regulations:** Y
- **UN# and proper shipping name:** UN3481 - Lithium ion batteries packed with equipment
- **Number of batteries:** 1
- **Primary battery regulated material:** 185g
- **Primary battery watt hours:** 43
- **Applicable CPSC regulations:** N

